



## **2020 ANNUAL REPORT**



**2020**  
***What a Year!***

# A Sampling of Library Events in 2020

<b>Year Long Activities:</b>	<p><b>Adult Book Clubs</b> continued throughout the year with a mixture of in person and virtual meetings. Assorted author visits prior to COVID (Janice Dick, Heather Hobbes, Joseph Naytowhow) and Authors on Zoom held throughout the year (Marie Powell, Joan Soggie)</p> <p><b>Pre-school and Story Hour</b> – Several adventurous branches moved to virtual.</p> <p><b>Kids Club, Flat Stanley, After School Craft and Story Time</b> available at most branches</p> <p><b>Adult Social Afternoons</b> and Craft Workshops @ many branches</p> <p>Virtual (Zoom) Book Clubs and Virtual Scavenger Hunts</p>
	<b>Rolling Hills Mobile Library</b> – Books for seniors @ Rockglen
STEM	LEGO, Snap Circuits, Little Bits and Playdough pre-COVID workshops at many branches
January	Family Literacy Family Game Night with Family Literacy Network Grants
January 3	Judy Craig folktales program with puppets and props - Bethune
February	Aboriginal Storytelling Month
February 18	1st "I Read Canadian Day" celebrated with story times, DEAR, and readings
February 28	Heather Hobbs writing session with grade 6-8 students in Mossbank
March	One Book – One Province Candice Savage - some events cancelled with COVID
	Our tech Mel and Digital Literacy trainer began developing the first of 91 courses for the Digital Academy
	Food Drive for Assiniboia Food Bank held at Wood Mountain
	Zoom exercises and Yoga in Tugaskie and Eyebrow – continues through pandemic
March 6 <sup>th</sup>	Board approves Pandemic plan
March 16 <sup>th</sup>	All Branches closed to public access due to Covid. Staff continue working – weeding, painting
March 26 <sup>th</sup>	Interprovincial interlibrary loans closed until August 31st
March 26	Niche (Digital Academy software) and 10 zoom license purchased for use by HQ and the 20 branches
April 5 <sup>th</sup>	Holdfast held an "egg"-citing contest where children's egg creations submitted virtually on Facebook for book prizes
April 22	Rural branch and other staff laid off at Moose jaw and HQ
April 27	Palliser Annual General Meeting - Virtual
May - July	Kari Hennenfent designs Palliser Staged rollout, PPE courses and assists with the provincial pandemic planning
May-July	PPEs acquired by Palliser for all branches to guarantee consistency
June 6 <sup>th</sup>	Rural Staff, Acquisitions and courier returns to work
June 11 <sup>th</sup>	<b>Stage 2</b> Rural branches re-open as Stage 2 - Library Takeout Only
June – August	Palliser online Mission Read and Mission Teen Read Program (replacement for TD Summer Reading Club)
	Gardening Clubs, Wood Mountain and the Tugaskie pumpkin growing then carving contest
July 6 <sup>th</sup>	SILS holds reinstated with no fines being charged
July 20 <sup>th</sup>	<b>Stage 3</b> Rural branches add By Appointment Only and outdoor programming to Library takeout service
August 31 <sup>st</sup>	Interprovincial Library loans re-opened. Last rural staff member recalled
September	Canning and Seed Exchange
Sept - Dec	Zooming with a Harp instructor – Tugaskie branch
Oct - Dec	Puzzle exchange in Mossbank
October 10	<b>Stage 4</b> Stacks re-opened for browsing but capacity limited by Health Authorities
October 31	Loreburn decorated town hall and offered to hand out treats and take pictures of the trick-or-treaters.
November 19	<b>Rollback to Stage 3</b> Note: different branches will temporarily rollback to a level they are comfortable with depending on the needs and pandemic threats to their community
December 18	Santa Express - Christmas Light Parade - Tugaskie, Brownlee, and Eyebrow
Dec 19	Christmas Caroling the Covid-friendly way in Wood Mountain
Dec 23	Christmas Stories for Kids through Zoom @ Loreburn with activities for the home

**For Your Information**  
**General System Statistics for 2020**  
**SERVICES PROVIDED**

<b>15,841</b>	Total number of branch open hours
<b>13,757</b>	Books, CDs, DVDs & audio books added.
<b>11,567</b>	SILS Active Patrons (used card in last 3 years)
<b>7,992</b>	People attended <b>991</b> rural library programs
<b>3,783</b>	People attended <b>245</b> programs through MJPL
<b>2,241</b>	<b>Volunteer</b> hours to prepare/deliver programs
<b>91</b>	Outreach and <b>11</b> class visits were made

**Circulation (Palliser Physical material)**

<b>176,139</b>	<b>Circulated &amp; renewed at the local branch</b>
55,672	Holds sent Out of Region (OOR)
77,741	Items circulated or renewed by OOR patrons
19,740	Holds requested by us were filled by Palliser branches
38,213	Palliser holds filled/books renewed by other regions
5,722	borrowed at a local branch by 324 OOR patrons
5,301	borrowed by 306 our patrons at an OOR Branch
9,783	books borrowed by 631 outside patrons at a branch
1,660	Book club books checked out by 48 clubs
68,121	Physical Items circulated @ rural branches

**Digital Circulation**

7,019	Digital Academy courses were taken since May
6,207	Hoopla Streamed rurally – Ave. circ cost: \$2.44
14,203	Hoopla streaming sessions Moose Jaw
65,366	Overdrive E-books were borrowed by Palliser patrons
3,682	Tumblebook Library streaming sessions (pre-k)
2,230	Online dbase searches were conduct using SERP
21,484	Press Reader issues read by Palliser patrons
-	367,374 articles in 18,021 online sessions
3,385	Ancestry.com searches done in 283 online sessions
588	Other Moose Jaw databased searched
2,851	MJPL Kanopy videos played
3,362	Total views of Lynda Courses taken through MJPL

**381,764 Total Circulation (Digital plus materials)**

**Inter-Provincial Library Loans: \*\***

1,277	Interlibrary Loans borrowed (by province)
1,291	Interlibrary loans supplied by Province
3,119	Interlibrary loans Processed by Palliser
67	Interlibrary loans borrowed by Palliser
** Inter-Provincial loans closed between March 25 and Sept 1	

**Miscellaneous Statistics**

144.75	Extra hours of rural branch programming time provided by the Joan Heaton Estate
166	Book club kits were circulated
5,010	Patrons used public internet stations.
38,273	Reference and General Information questions answered
2,637	Magazines checked out of branch
1,028	New registered users

**ACTIVE USER STATISTICS**

Active cards Used	<b>2020</b>	<b>2019</b>	<b>2018</b>
<b>Adults</b>	6,567	7,770	9,787
<b>Young Adults</b>	853	702	973
<b>Child</b>	1,299	1,754	1,985
<b>Senior</b>	2,444	2,416	2,240
<b>Unique cards used to checkout materials</b>	<b>11,063</b>	<b>12,642</b>	
<b>Total card holders in 2020</b>	<b>18,460</b>	<b>17,599</b>	15,305
New patrons	1,028	1,829	
<b>% of Population</b>	33.28%	31.72%	27.06%
<b>% patrons – rural</b>	35%	35%	33%
<b>% Patrons – Moose Jaw</b>	65%	65%	67%

Note: based on card renewal since January 1 2017 (3 years).  
Trend: multi-family members using 1 card

**GENERAL COLLECTION STATISTICS**

COLLECTION SIZE	2020*	2019	2018
Adult	125,369	121,232	143,806
Young Adult	19,200	21,315	17,613
Juvenile	91,255	93,556	79,108
Large Print	12,403	12,102	10,274
Audio & Talking Books	4,882	5,289	5,157
DVD's	25,474	24,778	24,091
CD's (Music)	4,411	4,922	4,764
Miscellaneous	1,109	1,134	5,874
Magazines / Serials	15,778	14,349	12,088
Video games	945	899	784
225 Book Club Kits @ 10 each	2,250	2,510	2,130
<b>Total</b>	<b>303,076</b>	<b>302,086</b>	<b>306,373</b>

PROCESSED AT HQ	2020	2019	2018
Books Fully Processed	8,485	11,468	10,966
DVDs	1,392	2,031	2,663
Compact Discs	182	617	942
Other	0	18	8
<b>Total</b>	<b>10,108</b>	<b>13,920</b>	<b>14,579</b>
OTHER			
Items Repaired	49	71	66
Items Withdrawn	27,039	18,796	21,363
All Items Missing/lost in 2020	2,850	1,762	475



## Our Path to Reopening – June 2020

Employees are actively working on everything needed to move into this next step of the plan, and we are doing everything possible to help ensure the health and safety of our employees and patrons.

As we begin to readjust libraries to work in our new reality, things will be different. There will be limited hours and public health protocols in each branch, including limited capacity that can vary from 2 to 30 patrons. As per government reopening regulations, all patrons must either practice hand washing or use the sanitizing stations, wear masks, and practice physical distancing protocols. All library materials must be quarantined for 24 hours before being made available to the public/next person on the hold list.

MOOSE JAW/PALLISER continues to provide public library service in the following ways:

- Library employees are available to answer questions and provide support over chat, email and phone, during local branch hours.
- MOOSE JAW/PALLISER will continue to **offer holds pick-up services by appointment** at all locations.
- Book returns are open.
- Late fines are suspended.
- The Digital Academy is available on the Palliser website with over 80 courses that cover topics including beginner and intermediate tech courses, library e-resource tutorials, help with post-secondary studies and research techniques, and much more.
- Digital materials—including eBooks, audiobooks, music, movies and more—are available online through Hoopla, Library2Go/Overdrive/Libby, Tumblebook Library, Press Reader, Auto Repair Source, and Creativebug, among others.
- Summer reading and literacy activities are available online through the Moose Jaw website or the Palliser website. We also offer printed literacy activity calendars every month, which are also available for download on the Palliser website.
- We are offering online programming and online basic computer courses.

We will provide service updates and guidelines on our websites and social media. Thank you for your continued support and patience. We look forward to seeing you at the library soon.

# Our Path to Reopening



**Palliser**  
Regional Library

AS OF APRIL 2021, WE ARE IN STAGE 3. SERVICES AND TIMING ARE SUBJECT TO CHANGE.  
VISIT [MOOSEJAWLIBRARY.CA](http://MOOSEJAWLIBRARY.CA) & [PALLISERLIBRARY.CA](http://PALLISERLIBRARY.CA) FOR FURTHER UPDATES.

## Stage 1

MARCH 16



- Virtual services
- Digital Academy
- Online programming
- Overdrive/Libby
- Hoopla
- Tumblebooks



- **All Locations Closed**
- Book returns closed

## Stage 2

JUNE 15 & 29



- Virtual services
- Digital Academy
- Online programming
- Library takeout
- Local holds pick-up
- Book returns open
- Book club kits



- **All Locations Closed**

## Stage 3

JUL 20 & NOV 19



- Limited access by appointment only
- Limited outdoor programming
- Virtual services
- Library Takeout
- Book returns open



- No public computer access
- No room booking or computer access

## Stage 4

OCTOBER 10



- Limited drop-in browsing
- Inter-agency holds services (resumed in September and are still active)
- Limited in-person programming
- Limited computer usage
- Virtual services and programming
- Library Takeout
- Limited room booking

## Stage 5

TBA



- All services restored

## EXECUTIVE COMMITTEE ACTIVITIES

### The 2020 Palliser Regional Library Executive Committee



**Jim Achtymichuk, Coronach, Chair**  
Lionel Moffatt – Village of Wood Mountain  
Gayle Jones – Moose Jaw

Jan Smith, Director

David Howick – Moose Jaw Board  
Linda O'Connell – RM – Marquis  
Al Birchard – RM Excel

## 2020 ANNUAL GENERAL MEETING – May 1st 2020

A unique meeting to be sure! It was our first meeting using Zoom and the 5 issues that needed to be voted on were sent out to all towns, villages, RMS and delegates 10 days in advance and the results presented during the meeting. There were 20 participants. The following motions presented via Survey Monkey were:

- Do you approve the Nov 1, 2019 minutes?
- Do you approve the 2019 Audited Statement?
- Do you approve Jim Achtymichuk as chair?

The **Michael and Edith Klein Branch Library of the Year** was awarded to **Davidson Branch** and honorable mention to **Bethune Branch**. These libraries demonstrated exemplary patron services through library statistics, improvements to facilities, active board members, community partnerships, fund-raising projects, library promotions, programming, and compliance with Palliser Regional Library policies. The awards were presented over the summer in a COVID-safe manner.



Davidson



Bethune

## 2019 AUDITED STATEMENT

The 2019 statement showed no measurable gains or losses for the library. Any increases to reserves reflect the annual payments into the reserve accounts for equipment and software replacement of staff and public computers. \$256,926 (10% of our total collection value) was amortized. In 2019 we spent \$349,814 new library materials, online databases and e-books. Rural branches purchased another \$30,162 in materials through local funds and the materials grant.



## FALL REGIONAL BOARD MEETING - November 6th, 2020

The Palliser Fall Regional Meeting was held using Zoom on **November 6th**. Nineteen designated representatives and four staff attended the meeting. This time we did not use Survey Monkey to put the questions forward but actually voted live.

The Rural Library Levy for 2021	Proposed 2021	2021 SILS Levy	2021 PAC Public Access	Per Person Total to be Billed 2021
Rural Base Levy	\$14.00	0.425	0.17	\$14.595
Towns with Library Levy rate	\$21.00	0.425	0.17	\$21.595
Assiniboia	\$28.00	0.425	0.17	\$28.595

Given the hardships faced by all communities no increases were sought to the Rural Library Levy. Palliser has worked very hard to keep the Rural Library Levy the same as last year - \$0.00 increase.

### Next Meetings:

**Spring 2021 AGM – Friday April 30, 2021 – Zoom**

**Fall Regional – Friday November 5th, 2021 – Moose Jaw Public Library (fingers crossed)**



**Spring 2022 AGM – Friday April 29, 2022 – projected**

**Fall Regional 2022 – Friday November 4th, 2022 – projected**

## The Eight-Year Honour Roll

We would like to recognize and congratulate the following people and thank them for serving their communities so diligently over the last 8 years as local and/or regional board members:



<u>Name</u>	<u>Community</u>
Jackie Marshall	Coronach
Brenda Obrigewitsch	Coronach
Joy Shoreland	Craik
Sarah Thorson	Holdfast
Sharon Urlacher	Loreburn
Al Birchard	RM of Excel
Elizabeth Norris	Village of Eyebrow
Leanne White	Tugaske
Linda Cavan	Mortlach
Linda O'Connell	RM of Marquis

## SUMA and SARM Exhibitors 2020

The 7 regional library systems worked together and ran exhibitor booths at both the SUMA and the SARM conventions. We demonstrated some maker kits and talked to people about library service and the renewed importance of libraries as a community hub and public space. The 2021 show is to be online so we will not be participating.

## Branch Workshops and Training Opportunities

**Big Talk for Small Libraries** (Small Libraries Doing Big Things - Feb. 28<sup>th</sup>, 2020) was a free virtual conference put on by Nebraska Library Commission and co-sponsored by the Association for Small and Rural Libraries. Librarians were given the work time to watch it at home or in their own branch. The 12 sessions included "We NEED each other! Partnering with Local Organizations to Benefit Youth To Libraries: Spaces to Unite and Empower Communities." It was an excellent training opportunity and Palliser will be participating again on February 26<sup>th</sup>, 2021.

Kari Hennenfent attended the Public Library Association conference in Nashville, TN February 25<sup>th</sup> - 29<sup>th</sup>. Not only did she miss the tornado but also the start of international flight cancellations. While there she had the chance to connect with some of our Canadian vendor reps, attend sessions, see the sights, and met authors. One standout speaker during general sessions was Haben Girma, author of *Haben: The Deafblind Woman Who Conquered Harvard Law*.

All internal in-person branch workshops were cancelled due to Covid. Training continued through ....

## The Digital Academy

In early April, Thanks to Kari Hennenfent, Brianna Miller and Mel Silzer-Frank, Palliser launched the Digital Academy. Since May 1<sup>st</sup> 2020 we have had 7019 courses taken. The first courses converted were the online courses that Brianna had been using as part of the Digital Literacy program (iPhone, iPad, Android, online banking...). Our next priority was to get the COVID PPE courses up online which provided instruction of safe use of masks and all other PPEs. All staff and substitutes had to take the course and pass it before they were allowed to return to work. As of January 28<sup>th</sup> 2021, we have 83 public-facing courses and 8 staff only courses, with more to come.



## The Canadian Red Cross PPE and PPE Training Grant

The Canadian Red Cross provided a PPE grant to Palliser's branches. It gave us 6,300 gloves/mask kits. In exchange, we requested that all staff take the Red Cross PPE course. It served to reaffirm their training and, as a bonus, the Red Cross was paid \$5 per course taken by the Federal government – a very fair exchange.

## TD Summer Reading Club & The Reader's Zone - 2020

TD Summer Reading in print form did not happen in 2020 across Canada. Staff from MJPL and Palliser HQ quickly got together and formed a virtual plan. We had to change to an online format including using Reader Zone which uses powerful tech to host reading programs for schools, librarians and organizations of all kinds. Uptake in the City of Moose Jaw (90 people reading 54,959 minutes) and the Rural Branches (80 children reading for 64,602 minutes) reflect Reader Zone captured data only. Not reflected in these statistics are the several branches that were able to run their own in-house designed reading programs with crafts (supplies and instructions) left curbside for pick-up, and Palliser's reading clubs on Facebook for each age group.

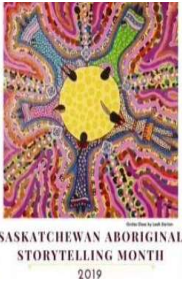


## Aboriginal Services and Programming

In 2020, Palliser received **\$11,764** to help us enhance our First Nations services plus we received \$2,860 for Aboriginal Storytelling month. Palliser spent \$12,583 in 2020 on services to Aboriginal patrons. Palliser used the money for:

- Salary
- Materials (books, online databases, DVD's)
- Aboriginal programming

### Aboriginal Storytelling Month- Joseph Naytowhow



Sponsored by Palliser, **Joseph Naytowhow**, a Cree Storyteller and elder, gave 5 wonderful presentations:

**Avonlea** had 108 participants: Joseph was going to do one session for older students but when he found out there were also elementary students he added on an extra session and did one for them as well. He sang songs, told stories and had the children of all ages help in acting out the stories as he told them.

**Riverview High School, Moose Jaw** had 114 participants. The Treaty Club at Riverview put up the Teepee in the gym prior to the event. Barb Fraser told a story. Joseph Naytowhow performed for the kids and invited them to participate in telling his stories. He invited everyone to do a short Round Dance after the stories were told and everyone in the gym participated for one song.

**Moose Jaw Public Library:** had 20 participants: Joseph told stories and sang songs. Some stories engaged the younger children in helping to act out the story. There was also some sharing in the circle that was led by Joseph related to gratitude and ways to keep calm. He then sang songs related to those themes.

**Wakamow Valley Authority** had 15 participants 10 volunteers: Family friendly fun outdoors with games, bannock on the fire and "Indian tacos"

### Other Aboriginal Programs Sponsored

**StoryTrails with Treaty 4 Gathering:** During the week of September 15<sup>th</sup>, Treaty4Gathering Student Activities went virtual this year with no students attending on the Treaty 4 Grounds. Palliser actively participated by sending portable Story Trails to the following communities with the following FNIM titles.

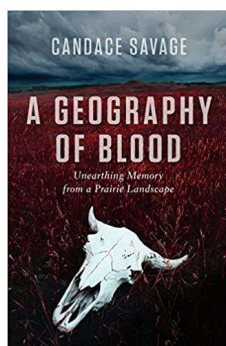
- Davidson - The Giving Tree by Leah Marie Dorion (note: the Story Trail's pages were destroyed by rain storm)
- Moose Jaw in Crescent Park - Gift Horse by S. D. Nelson
- Avonlea School - Fiddle Dancer by Wilfred Burton
- Willow Bunch – Honouring the Buffalo by Ray Lavalee (postponed due to weather)

**Kendra Weenie** continued her December sessions and on January 20<sup>th</sup> had 10 participants attend her Painting Workshop in partnership with Saskatchewan Festival of Words and Wakamow Aboriginal Community Association. On January 22<sup>nd</sup> with she met with Phoenix Academy Students, making dream boards and looking at making goals for the future.

## Centralized Inter-Provincial Library Loan - 2020

In 2020 we processed 3,119 requests. 1,277 came from in-province requests (Saskatoon, our largest borrower, did not come online until Dec 2, 2020) and another 1,291 out-of-province requests to find materials. We managed to fill 2,524 for a fill rate of 78%. The titles cancelled were cancelled for a multitude of reasons but often it was because they were (a) non-existent, (b) an e-book (can't be loaned), (c) no longer carried by libraries, or (d) unavailable in Canada. The cost for mailing to and borrowing from out-of-province Canadian public libraries and universities in 2020: \$5,685. This is a far cry from 2019 when it was \$22,595 but as of Dec 31, 2020, the majority of university libraries remain closed to interlibrary loans.

## One Book/One Province Saskatchewan 2020



**"A Geography of Blood"** When **Candace Savage** and her partner buy a house in the romantic little town of Eastend, she has no idea what awaits her. At first she enjoys exploring the area around their new home, but as Savage explores further, she uncovers a darker reality -- a story of cruelty and survival set in the still-recent past -- and finds that she must reassess the story she grew up with as the descendant of prairie homesteaders.

We had a lot planned. Candace Savage was able to give her reading at Moose Jaw Public but not in Assiniboia in late March. Online presentations continued.

## CNET / Palliser Computer Replacement (Evergreen Fund) Update:

**EVERGREEN FUND RESERVE UPDATE:** In 2020 Palliser purchased from the reserve for each branch a HP Color LaserJet MFP M479DW Printer that can print, scan, copy and fax. It is Wi-Fi enabled so, in addition to being able to print from library computers it can print from smart phones and tablets. The branches have signed independent contracts with WBM which provides them with onsite service, all parts, labour and toner. The cost is \$0.0255 per page for black and white and \$0.12 per page for colour. They have been encouraged to charge \$0.25 per page (colour) and \$0.15 per page b/w so as to cover their own expenses. The next projected drawn down/ bulk purchase of staff computers in 2021 or 2022 – COVID dependent).

**CNET BANDWIDTH UPDATE** – Good news re: bandwidth improvements are coming in 2021-2022. Dates for installation at each location remain to be announced. All locations except HQ (100), Moose Jaw (100), Assiniboia (TBA) and Davidson (25) will be going to 10 Meg from 3. Assiniboia is TBA because they are linked in with Southeast Regional College and Network Services is still considering what combined bandwidth they both need to operate efficiently.

## Grants Received in 2020



### Digital Literacy in South Central Saskatchewan

In January and February 2020 we were able to offer 5 sets of Samsung, iPhone, and iPad courses to 22 students. Then came COVID and we were able to, thanks to Mel, Kari, Brianna and the grant, pivot quickly. We purchased the Niche Academy Service/Software and began creating our 91 online courses. From May through December we had 7019 online courses taken through the Digital Academy. This grant concludes on March 31<sup>st</sup> 2021 and we will miss the incredible opportunities for service that it allowed us to provide.



By thinking outside the "box", Palliser applied for and got a BC Literacy grant. In 2021, we will receive, \$20,000 for our project entitled "Re-Imagining Yourself in a Post-Layoff World". The goal of this one-year project is to use the Digital Academy to create tutorials to help people find new jobs and reintegrate into the workforce after layoffs caused by mine and pending power plant closures in Coronach. It has been expanded to include COVID-related layoffs.



Canadian  
Heritage

Patrimoine  
canadien

### Student Summer Work Experience Cancelled

Moose Jaw Public Library had to cancel their Summer Student due to COVID restrictions



### Conexus Kindness Venture Capital Fund 2020 Winner

**Our Congratulations go out to Robbie (Roberta) Curtis, Bethune Branch Librarian.** Nominated by her community, she won one of the 2 People's Choice - Saskatchewan \$5,000 prizes from the [Conexus Kindness Venture Capital Fund](#).

*"At a time when fear and panic could have driven Robbie into seclusion, with an immune compromised daughter at home, she chose to think of others. Robbie runs the local Palliser Regional Library and in these last few months, she has gone above and beyond her role description, personally delivering library books to her members who rely on her for recommendations for their books. The joy and distraction of written words, especially during such uncertain times, was something Robbie knew she could deliver. Her selflessness and kindness has been an inspiration for her community."*

## Staff Changes - Notes from 2020

### Moose Jaw Public Library:

- **Shevaun Ruby, Assistant Librarian**, is pleased to announce the safe arrival of her son. **Carolyn Graham** stepped in to fill the Assistant Librarian position during her maternity leave.
- **Morgan Keens** has joined MJPL as a page.
- **Sarah Mokonen** is on maternity leave from Moose Jaw

### Rural Branches

- **Valerie Bennett** was hired as the new Riverhurst Librarian replacing **Brittany Bennett** who moved away.
- **Megan Booker** was hired as the new Davidson Librarian replacing **Victoria Martin** who is the new Davidson School Librarian.

### Headquarters

- **Arwen Rudolph** Rural Branch Manager was on maternity leave and **Kari Hennenfent** filled the vacancy.
- **Sam Hodgson** is now the part time Library 1 as **Alla Tsap** has moved.



A Big Thank You

- ❖ To **Gwen Fisher, Carolyn Graham, Tina Dolcetti, and Kari Hennenfent** for their exhaustive work on Provincial and SILS committees.
- ❖ To the **Branch staff and their boards** for all the extra effort that you have put into making the library services in your community the best service possible under these very trying conditions.
- ❖ To the **staff of the Provincial Library** for the vital services provided.
- ❖ To **Rob Zylstra**, SILS Executive Director and to **Jason Tenter, Eleanor Crumblehulme, Andrew McDonald** and **Scott Murray** our intrepid SILS systems administrators and to our Executive Assistant, **Veronica Geminder** who kept SILS moving along
- ❖ To our **SILS Executive Committee: Tony Murphy** - President, Wapiti; **Carol Cooley** - Vice President – Saskatoon Public Library, **Kate-Lee Nolin** –Treasurer, Southeast and **Jeff Barber**, Member-at-Large – Regina Public Library
- ❖ To the Palliser **Executive Committee** for all their tireless work and a special thanks to **Linda O’Connell** (Marquis), and **David Howick** (Moose Jaw) for coming in when **Wanda Parker** needs them to sign the piles of checks.
- ❖ And finally, to all the 59 **staff members** and even more **substitutes** who kept Palliser ticking and who keep smiling under constantly changing environment, SHA rules and regulations as well as increasingly technical and heavy workload.



Jim Achtmichuk , Co- Chair



Jan Smith, Director

## Palliser Regional Library Staff – 2020

Headquarters		Moose Jaw Public Library Staff	
Director	Jan Smith	Head Librarian	Gwen Fisher
Rural Branch Manager	Kari Hennenfent	Asst. Head Librarian	Shevaun Ruby / Carolyn Graham
Office Manager	Wanda Parker	Children's	Cristina Dolcetti
Library Clerks	Jody Arnold Jacqueline Bocek	Library Techs	Wendy Drake
	Melissa Silzer-Frank		Stephanie Jeanes
	Linda Peters		Donna Kostal
	Wendy Robbins		Katrina Howick
	Sam Hodgson		Christine Hinds
	Brianna Miller		Haley Klassen
Clerk Driver(s)	Dale Maier/ Hugh Armstrong/ Mark Dreger	Library Clerks	Hamida Ahadi Debbie Alix
Caretaker	Sam Hodgson		Jordan Bosch Kim Churko
			Karen Newton
			Kirby Froese
			Steve Nicholl
Rural Branch Librarians and Staff			Lori Vansickle
Assiniboia	Lori Crighton		Sara Mokonen
Asst. Librarians	Lois Seeley, Gus Gere	Pages	Suzanne Kristoff
Avonlea	Randi Edmonds		Morgan Keens
Bethune	Robbie Curtis		Sara Mokonen
Briercrest	Sharon Duncan		Naomi Setter
Coronach	Marlene McBurney		
Craik	Jo McAlpine		
Davidson	Victoria Martin* / Megan Booker	Summer	cancelled
Asst. Librarian	Tracey Blenkin	Students	
Elbow	Sandy Dean		
Holdfast	Katherine Middleton		<b>Staff Departures</b>
Imperial	Bruni King	Departures	Alla Tsap Brittany Bennett Victoria Martin
Loreburn	Sue Ann Abbott		
Mortlach	Angela Molde		
Mossbank	Kimberly Miller	On Leave	
Riverhurst	Brittany Bennett* / Valerie Bennett		Arwen Rudolph **– HQ
Rockglen	Angela Stewart		Shevaun Ruby ** – Moose Jaw
Rouleau	Marla Gellvear		Sarah Mokonen ** – Moose Jaw
Tugaske	Violet Beaudry		
Willow Bunch	Barb Gibbons		
Wood Mountain	Jocelyn Todd		
		Note: *	As of Dec 31, no longer with Palliser
		**	On maternity leave

## Municipalities Served by Palliser Regional Library System – 2020

Municipality	2016 Census	Representative(s)
City of Moose Jaw	33,890	Sarah Simison
		Jamie Atkins
		Gayle Jones
		David Howick
<b>Towns with a Library</b>		
Assiniboia	2,424	Glen Hall
Avonlea	393	Jenny Arnold
Bethune	399	Mildred Kistner
Briercrest	159	Laurie Waltho
Coronach	643	Jim Achtymichuk
Craik	392	Pearl Unger
Davidson	1,048	Arlene Low
Elbow	337	Blake Doward
Holdfast	247	Sarah Thorson
Imperial	360	Pat Joa
Loreburn	107	Grant Abbott
Mortlach	261	Linda Cavan
Mossbank	360	Gregg Nagel
Riverhurst	130	Rick Murray
		Catherine MacKay-Wilson
Rockglen	441	
Rouleau	540	Ashley Horan
Tugaske	75	Lynn Wellings
Willow Bunch	272	Jeanette Mondor
Wood Mountain	20	Lionel Moffat
<b>Other Towns &amp; Villages</b>		
Alice Beach	51	
Aylesbury	40	Devon Fingland
Belle Plaine	85	
Brownlee	55	
Caronport	994	Amy Long
Chamberlain	90	
Coderre	30	
Dilke	98	
Drinkwater	70	Dennis Waller
Etters Beach	30	
Eyebrow	119	Elizabeth Norris
Findlater	45	Cheryl Clemenshaw
Grandview Beach	35	
Hawarden	52	Barb Martin

Keeler	15	Rosemarie Caplette
Liberty	78	
Limerick	115	Lorelei Rogers
Marquis	97	Linda O'Connell
Mistusinne	77	Linda Reiss
North Grove	132	
Pense	587	Tricia Jones
South Lake	169	
Strongfield	40	Annette Sargent
Sun Valley	118	
Tuxford	113	
Wee Too Beach	79	
<b>Rural Municipalities</b>		
11 Hart Butte	252	Pamela Krusky
12 Poplar Valley	195	Kendra Loucks
42 Willow Bunch	306	Jeanette Mondor
43 Old Post	377	Vicky Greffard
71 Excel	391	Al Birchard
72 Lake of the Rivers	279	
73 Stonehenge	380	Derek Barnsley
100 Elmsthorpe	226	Brenda Lalonde
101 Terrell	241	Rob Finlay
102 Lake Johnston	170	Maureen Hutchinson
103 Sutton	240	Natalie Nagel
130 Redburn	250	Jordan Clark
131 Baidon	620	
132 Hillsborough	101	
133 Rodgers	90	
160 Pense	508	Joanne Simpson
161 Moose Jaw	1,163	Kim Dalgarno
162 Caron	576	Leah Erickson
163 Wheatlands	149	Tyler Hall
190 Dufferin	559	Helen Barss
191 Marquis	297	Linda O'Connell
193 Eyebrow	195	Marion Bueckert
221 Sarnia	322	Jason McWilliams
222 Craik	259	Jenna Ehrhardt
223 Huron	198	Karin Griffin
224 Maple Bush	192	Edie Marshall
251 Big Arm	191	Gaylene Parry
252 Arm River	250	Gloria Gregor
253 Willner	255	Mary Smillie
254 Loreburn	327	Vanessa Tastad
<b>Total Population:</b>	<b>55,471</b>	



## 2020 Palliser Collection and Patron Statistics

	Collection Size in 2020	Open Hours / week	Active (non- expired) Patrons	Local Circ. + renewals	Holds requested by branch	Holds sent Out of Region	Holds filled within Palliser	Pro-rated e-books Hoopla Press Reader	Total Circulation	Ref. and general info ???	Computer users	Local Programs / Attendance
Assiniboia	19,723	47	882	12,390	3,362	4,067	1,202	8,285	24,742	2,937	373	67 / 578
Avonlea	6,669	16	246	2,505	809	1,315	567	1,675	5,495	258	37	17 / 195
Bethune	8,402	18	174	2,395	408	2,168	742	1,601	6,164	120	0	50 / 341
Briercrest	5,011	10.75	104	1,890	446	987	407	1,264	4,141	106	11	3 / 36
Coronach	8,110	22.5	282	2,401	622	1,789	674	1,605	5,795	195	26	16 / 160
Craik	7,459	18	321	5,139	2,071	1,514	625	3,436	10,089	647	24	21 / 76
Davidson	10,006	35	479	12,830	3,549	2,145	1,019	8,578	23,553	4,805	742	167 / 986
Elbow	8,309	15	117	2,365	410	1,655	718	1,581	5,601	275	54	63 / 555
Holdfast	5,383	12.25	129	981	1,355	1,254	648	655	2,890	174	0	15 / 194
HQ	3,911	0	223	834	3,050	2,432	1,552	0	3,266	n/a	n/a	n/a
Imperial	8,006	19.5	190	2,597	420	2,093	874	1,736	6,426	14	39	29 / 228
Loreburn	4,910	10.5	90	1,090	301	675	407	729	2,494	217	31	15 / 169
Moose Jaw	158,748	67	7,927	108,018	18,738	48,055	6,513	79,852	235,925	16,053	3,415	245 / 3,783
Mortlach	4,526	11.5	136	1,247	429	968	661	834	3,049	77	6	18 / 162
Mossbank	10,014	17.5	240	3,873	1,069	799	579	2,590	7,262	0	0	18 / 262
Riverhurst	5,549	11.5	68	1,348	304	994	618	901	3,243	66	2	0 / 0
Rockglen	5,152	16.75	282	2,430	690	471	362	1,625	4,526	0	0	29 / 143
Rouleau	6,051	16	171	1,119	295	737	289	748	2,604	90	31	7 / 56
Tugaske	4,760	12	125	4,593	1,378	1,258	450	3,071	8,922	5,908	173	332 / 2,215
Willow Bunch	5,833	14.5	157	2,474	736	1,250	487	1,654	5,378	2,058	41	73 / 944
Wood Mountain	4,293	5.5	77	1,384	510	869	346	925	3,178	181	5	51 / 692
<b><u>Total</u></b>	<b><u>300,826</u></b>	<b><u>405.25</u></b>	<b><u>12,420</u></b>	<b><u>176,139</u></b>	<b><u>38,213</u></b>	<b><u>77,741</u></b>	<b><u>19,740</u></b>	<b><u>123,348</u></b>	<b><u>374,743</u></b>	<b><u>38,273</u></b>	<b><u>5,010</u></b>	<b><u>991 / 7,992</u></b>

